5.2.1. Grievance Redressal Cell Documents Selected Letters of Grievance from Students 10 The Principal Wetaji Mahamidyalaya Avanbagh, Hooghly - Fapralais exerci 19 No- CHERLY DE CAL COURSES De Larga Hacelso Subst contatuez- cuture to tolus solute outer Durgerio gaso vogo si way yeus everegen outre, 905 NOW 560 - 800 Cipa custano usola, Speya maity Rimpa Malik Sangita Mondak Khukumoni Kasmakas Tina Singha Roy kartick chandra mandal Lubhadip Khanga Nipan Bog Subrata Mandal Hyon Guha

The Projectional Netagi Hahavidyalaya Assambagh, Heroghly.

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The Principal Netagi Mahavidyalaya Asambagh, Hooghly.

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The Principal

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The Principal Netaji Mavidyalaya Kalipur, Anambagh

Sub: Govievance for girls common room

Respected Sin,

We are The students of your college, would like to draw your attention to the fact that we have a girls? Common from but on the ground floor of our college but This not furnished at all. We need a bed, at table and chain, benches, a mitoron and a baby care conner for to breast feeding because this hoom can not perovide es enough facilities for recreation. The room is sufficient in size but only a few students can sit there at a time now because of lack of sitting avangements. Also, The attached bath norm & Itself The whole common groom is so dirty. Dust beans are also overflowing.

So, we are humbly nequesting you six to please taking core of This situations and resolve our problems

at earliest.

Thanking you,

Place: Arambagh

Date:

SUSMITA Mandi Kimpa Ghosh.

Niberta Mondal Keya Nag Appita Mallick Yours faithfully Students of Netaji Mahavidyalayas

Krishanu Kundu 25.03 22 BiRlab Roy Faramita Baul Rimpa Mondal

The Posineipal Netagi Hahevidgalaga Arambagh, Hooghly.

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Notices of the Grievance Redressal Cell

Netaji Mahavidyalaya Arambagh, Hooghly

Notice dt. 07.12.2018

The grievance redressal cell has arranged a meeting on12.12.2018 at 2:00 p.m. in the principal's chamber to discuss the following agenda. All the members concerned are requested to be present in the meeting.

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. To discuss about the recent complaint raised by the students as in a letter dated 23.11.2018 against the quality, price and varieties of food of the college canteen.

Principal Principal, Netaji Mahavidyalaya Arambagh, Hooghly Sumontra Dalla Convener 97.12.2018.

Notice dt. 02.01.2019

The Grievance Redressal Cell has convened a meeting on 11.01.2019 at 2:00 p.m. in the Principal's chamber to discuss the following agenda. All the members concerned are requested

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. To discuss about the issue of dissatisfaction of the students over holding departmental meetings regarding mentoring of the students outside classroom.

Principal O

Principat, Netaji Mahavidyalaya Arambagh, Hooghly

Convenor

Notice dt. 18.09.2019

The grievance redressal cell has arranged a meeting on 25.09.2019 at 2:00 p.m. in the principal's chamber to discuss the following agenda. All the members concerned are requested to be present in the meeting.

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. To discuss about the demand by the students from science discipline as in a letter dated 12.09.2019 for setting up an institutional internet facility in order to smooth access to college notices, study materials etc.

Principal 1910 11.

Principat, Netaji Mahavidyalaya Arambagh, Hooghly Convener

Notice dt.18.11.2019

The grievance redressal cell has arranged a meeting on 04.12.2019 at 2:00 p.m. in the Principal's chamber to discuss the following agenda. All the members concerned are requested to be present in the meeting.

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. To discuss about some issues on loss of personal items like mobiles, wallet etc, of students in a letter dated: 14-11-2019, during examinations and their requirement of installation of CCTV camera in the corridors concerned in the first and second floors.
- 3. To discuss about the demand from students of different departments in a letter dated 08.11.2019 for increasing space in auditorium after experiencing severe inadequate sitting arrangement during 'Sarodatsav' 2019.

Principal,

Netaji Mahavidyalaya Arambagh, Hooghly

Notice dt. 06.04.2022

The grievance redressal cell has arranged a meeting on 20.04.2022 at 2:00 p.m. in the Principal's chamber to discuss the following agenda. All the members concerned are requested to be present

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. To discuss about issue of unhygienic condition of the Girls' Common room (dated 25.03.2022) and its infrastructural upgradation as demanded from girls students of the college

Principal, Netaji Mahavidyalaya Arambagh, Hooghly

Mamata Khan 06.04.2022

Notice dt. 07.11.2022

The grievance redressal cell has arranged a meeting on 16.11.2022 at 2:00 p.m. in the Principal's chamber to discuss the following agenda. All the members concerned are requested to be present in the meeting.

Agenda:

- 1. To read and confirm the proceedings of the last meeting.
- 2. Complaint regarding non-availability of some important textbooks from the students of Bengali Department as in a letter dated 03.11.2022.

Principal

Principal, Netaji Mahavidyalaya Arambagh, Hooghly Mamata Khan

Convener

07-11-2022

Resolution adopted in the meeting of the Grievance Reducesal Cell heldon 25.09, 2019.

The Proceedings of the Previous meeting of Grievance Redressal Cell held on of 2019 were need out and Confirmed by the members in presence of Principal.

1. On the Basis of the domand of Students, of Science discipline for providing internet facilities for their Convenience.

1a. All members of the Committee unanimously took the decision to provide wi-fi concetion for the Callege Students. So that they can get access to college yelated notices and other impormation.

2 .

1. Anindya Bhattacharya 2. Sudhargshu Mondal

3. Binay Malakor Kumar Kumde

Principat,
Netaji Mahavidyalaya
Arambagh, Hooghly

Resolution adopted of the Heeting of the Greenee Rednessal Cell held on 04.12.2019

The Proceedings of the Proevious meeting of Grievance Redressal Cell held on 25 .00 2019 were read out and Confirmed by the members in presence of Frincipal

1. On the Basis of the domand of the Students, for installation of C.C. Tr Camera in the Corridors of in each floors.

1.a After discussion in the meeting it was found that einstallation of C.C. To Cameras is essential to ensure students' softly and security of the students esp. girlstudents. It will also check the incidences like loss of mobiles. Wallets of the students from the corridors during examination that recently happened.

2. In addition to the foregoing matter the issue of extension of Auditorium Space was also discussed following letters, from the Students' Corner, of recently. It was decided that the provision of extending sitting arrangement will be first investigated with the help of expents.

An alternative Proposal also Came up from the meeting of setting up of a separate Stage come cum Auditorium for Cultural purpose with adequate sitting Space

2. Sudkargstu Mondol 3. Aningra Blattasland 4. Susante Kuna Kundu.

Principal, 40 | 9
Principal, Hooghly

Resolutions adopted in the meeting of the wievance Redressal Cell held on 20.04.2022 The Proceedings of the previous meeting of Crrievance Redressal Cell held on 04.12.2019 were read out and confirmed by the wembers in presence of the Principal On the basis of more than one letters (25.03.2 received from the girl students of our college regarding the delatable condition of the girls' common room. The following resolutions were taken; meeting by all of the conneitee wembers present siluation of the girls e common room must be cleaned everyday including the attached toilet. The dust bin must be regularly cleaned. Some infrastructural changes are also i) The common room will be clastered anew and walls will be painted, ii) a sanitary vending machine needs to be mounted iii) a baby car corner for lactating as well as pregnant mothers must be separated out of the iv) provision for indoors games etc. might be lintroduced. 1. A nin dya Blatta chan 2. Sudhangshu Mondal 3. Binar Holakar. 4. Suranta-Kuner Vinde. Arambagh, Hooghly

Resolutions adopted in the neeting of the Grievance Redressal Cell held on 16.11. 2022: The Proceedings of the neeting for of the in presence of the Principa . A meeting has been held on 16.11.2022 and the resolutions of the same a. the committee unianimously approve the surchase of required hum cofies of books, that are in de The Librarian, Central Library of our college for a list of the books from the concerned department, i.e, the Depart of Bengalli. 1. Binay Malakon 2. Suchangshu Mondal hya Bhattachange Netaji Mahavidyalaya Arambagh, Hooghly